

Notice

Student Complaint Policy

Dear Students:

This school has a Certificate of Approval from the Texas Workforce Commission (TWC).

The TWC-assigned school number is: S2466.

This school's programs are approved by TWC, as well as Accrediting Commission of Career Schools & Colleges (ACCSC), Texas Workforce (WIA), and Veterans Education. The Vocational Nursing program is approved by the Texas Board of Nursing.

The objective of the Platt College student complaint policy is to resolve concerns as quickly and efficiently as possible at the level closest to the student. A decision regarding the complaint will be conducted in a reasonable amount of time by the School Director.

Students must address their concerns about this school or any of its educational programs by following the grievance process outlined in the school's catalog.

Students dissatisfied with the school's response to their complaint or who are not able to file a complaint with the school, can file a formal complaint with TWC, as well as with other relevant agencies or accreditors, if applicable.

Information on filing a complaint with TWC can be found on TWC's Career Schools and Colleges Website at <http://csc.twc.state.tx.us/>.